

Referral and Intake Process for IV Referrals

Your doctor has or will be sending a referral to Specialty Natural Medicine for you to receive IV treatment at our clinic.

Once we receive the referral and treatment is approved, we will contact you via phone to schedule your first IV.

You can also request your appointment by completing the Online Appointment Request form at <https://www.specialtynaturalmedicine.com/appointments/>. Please note in the request that you are being referred to the clinic for an IV.

Prior to your appointment, you will need to complete the IV Referral Patient Information Form at <https://www.specialtynaturalmedicine.com/iv-referral-patient-information/>. You can also access this form by visiting SpecialtyNaturalMedicine.com and navigating to Services, IV Therapy, IV Referral – Patient Information on the main menu. You can either wait until we contact you regarding your first appointment or complete this form right away.

Either way, it is required that the form is complete at least one business day prior to your first scheduled IV.

Please plan to be at the office between 30 – 60 minutes for your first IV. Return visits for Iron are generally done within 30 minutes and return visits for Myer's or glutathione IVs are generally done within 45 minutes.

Myers IVs and Glutathione IVs are not covered by insurance and may require prepayment for the materials. If your insurance is a plan that we are in network with, we can bill the office portion of the IV, otherwise you will be responsible for cash payment of the office visit at time of service. Due to their single use nature, glutathione formulas must be paid for in advance of your treatment.

Iron IV Therapy can be billed to in network insurance. Please see next page for detailed information on Iron IV billing and pricing.

Thank you and we look forward to working with you and your physician on your highest health and wellness.

Specialty Natural Medicine
19401 40th Ave W, Suite 105
Lynnwood, WA 98036

425-423-0878
SpecialtyNaturalMedicine.com

Iron IV Insurance and Billing

This document provides information on insurance billing for intravenous iron IV therapy.

Patients are urged to contact their insurance company directly if they have any questions about their covered services.

This document does not modify or change the details and terms of the "Financial Consent" consent form signed by the patient, or patient parent/guardian, at time of intake as a patient at Specialty Natural Medicine.

Specialty Natural Medicine bills insurance when our providers are "in network" with a patient's presented insurance. Specialty Natural Medicine is contractually obligated to bill patient's for co-pays, co-insurance and deductible per the explanation of benefits provided by the medical insurance payor. We also must bill patients for denied claims when we have exhausted appeal procedures, as allowed by insurance payors.

When billing insurance for your IV treatment, it is typical for an office visit, intravenous infusion procedure and injectable (iron) to all be billed as part of the process. It is possible for patient's to be liable for a significant amount, up to the full amount billed to insurance. This liability can be accrued due to co-pays, co-insurance, deductible or denied services.

Specialty Natural Medicine recommends that patient's contact their insurance company directly to determine their liability for treatment.

Specialty Natural Medicine will bill your insurance payor in a timely manner, however the determination of benefits is done solely by your insurance company. Significant patient financial liability may accrue during the course of treatment.

Details on what is billed to insurance for Iron IVs are available on the next page. Please contact us at 425-423-0878 for the cash rates of Iron IVs and our other IV services.

Specialty Natural Medicine
19401 40th Ave W, Suite 105
Lynnwood, WA 98036

425-423-0878
SpecialtyNaturalMedicine.com

Typical CPT Codes billed as part of iron IV infusion:

| | |
|--------------------|---|
| CPT 99213 or 99214 | (office visit) |
| CPT 96365 | (intravenous infusion procedure) |
| J1756 | iron injectable (iron sucrose) |
| | - Iron (J1756) is generally billed as 100 units |

Please note that the above list is not inclusive of all possible billed codes, but is typical of the iron IV infusion process.

HSA, FSA and other auto-debit Accounts

If the patient has a Health Savings Account (HSA), Flexible Spending Account or any other account that automatically attempts to coordinate benefits and pay off deductible amounts, **please be aware that any co-pay, co-insurance or deductible amount may trigger an automatic deduction from your account for a full payment.**

Financial Consent for Intravenous Iron IV Therapy

The patient (or signing parent/guardian/representative) understands they are fully responsible for any liability as determined by the explanation of benefits for these services. By signing this form, you acknowledge that your insurance payor requires us to bill you for all patient liability.

Patient (or signing patient representative) assumes all liability for charges associated with receiving intravenous IV therapy. Specialty Natural Medicine will bill insurance in a timely manner, however we cannot control how long it takes insurance payors to determine benefits. Patient acknowledges that significant financial liability may accrue during the course of treatment, and that they are solely responsible for any balances to be paid to Specialty Natural Medicine.

Patients (or guardians) will sign a consent form agreeing that you understand your (or your child or dependent) liabilities and agree to pay in full for your services, including any liabilities based on the results of insurance processing.

Specialty Natural Medicine
19401 40th Ave W, Suite 105
Lynnwood, WA 98036

425-423-0878
SpecialtyNaturalMedicine.com