

Referral and Intake Process for IV Referrals

Your doctor has or will be sending a referral to Specialty Natural Medicine for you to receive IV treatment at our clinic.

Once we receive the referral and treatment is approved, we will contact you via phone to schedule your first IV.

You can also request your appointment by completing the Online Appointment Request form at <https://www.specialtynaturalmedicine.com/appointments/>. Please note in the request that you are being referred to the clinic for an IV.

Prior to your appointment, you will need to complete the IV Referral Patient Information Form at <https://www.specialtynaturalmedicine.com/iv-referral-patient-information/>. You can also access this form by visiting SpecialtyNaturalMedicine.com and navigating to Services, IV Therapy, IV Referral – Patient Information on the main menu. You can either wait until we contact you regarding your first appointment or complete this form right away. Either way, it is required that the form is complete at least one business day prior to your first scheduled IV.

Please plan to be at the office between 30 – 60 minutes for your first IV. Return visits for Iron are generally done within 30 minutes and return visits for Myers or glutathione IVs are generally done within 45 minutes.

Myers and glutathione IVs are not covered by insurance. If your insurance is a plan that we are in network with, we can bill the office portion of the IV but must take payment for the IV formula at the time of your appointment. Due to their single use nature, glutathione formulas must be paid for in advance of your treatment.

Iron IV Therapy is sometimes covered. We are including detailed information so you can check with your insurance on Iron IV Therapy coverage. Please indicate that the procedure will be completed by Kathleen Janel, ND.

Please contact us directly at 425-423-0878 for cash rates for our IV services.

Thank you and we look forward to working with you and your physician on your highest health and wellness.

Specialty Natural Medicine Inc PC

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Iron IV Insurance Billing Information

This document provides information on insurance billing for intravenous iron IV therapy.

Patients are urged to contact their insurance company directly if they have any questions about their covered services. We recommend you specifically ask what your “patient liability” will be for each treatment, as covered services may still result in patient balances.

Specialty Natural Medicine bills insurance when our providers are “in network” with a patient’s presented insurance. Specialty Natural Medicine is contractually obligated to bill patients for co-pays, co-insurance and deductible per the explanation of benefits provided by the medical insurance payor. We also must bill patients for denied claims when we have exhausted appeal procedures, as allowed by insurance payors.

When billing insurance for your IV treatment, it is typical for an office visit, intravenous infusion procedure and injectable (iron) to all be billed as part of the process. It is possible for patient’s to be liable for a significant amount, up to the full amount billed to insurance. This liability can be accrued due to co-pays, co-insurance, deductible or denied services.

Specialty Natural Medicine recommends that patient’s contact their insurance company directly to determine their liability for treatment.

Specialty Natural Medicine will bill your insurance payor in a timely manner; however the determination of benefits is done solely by your insurance company. Significant patient financial liability may accrue during the course of treatment.

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Typical CPT Codes billed as part of iron IV infusion:

CPT 99213 or 99214	(office visit)
CPT 96365	(intravenous infusion procedure)
J1756	iron injectable (iron sucrose)
	- Iron (J1756) is generally billed as 100 units

Please note that the above list is not inclusive of all possible billed codes, but is typical of the iron IV infusion process.

ICD 10 : D50.9

HSA, FSA and other auto-debit Accounts

If the patient has a Health Savings Account (HSA), Flexible Spending Account or any other account that automatically attempts to coordinate benefits and pay off deductible amounts, **please be aware that any co-pay, co-insurance or deductible amount may trigger an automatic deduction from your account for a full payment.**

Financial Consent for Intravenous Iron IV Therapy

Specialty Natural Medicine will bill insurance in a timely manner, however we cannot control how long it takes insurance payors to determine benefits. Patient acknowledges that significant financial liability may accrue during the course of treatment, and that they are solely responsible for any balances to be paid to Specialty Natural Medicine.

All patients will sign this financial consent at the time of their first IV appointment.

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