

Specialty Natural Medicine
8423 Mukilteo Speedway Suite 101
Mukilteo, WA 98275



Specialty Natural Medicine, Inc P.C. "Specialty Natural Medicine", Dr Kathleen Janel, Dr Rebecca Lang and their allied health care providers (including persons employed or contracted, working as associates, in residency under, in training under, or serving on call for them) make use of a patient portal at OnPatient.com "OnPatient".

OnPatient provides a method that offers many of the conveniences of email, while maintaining a secure environment for personal health information. This includes the ability for Specialty Natural Medicine to share health records, like labs or chart notes to patients. It also allows patients to securely send medical records to Specialty Natural Medicine via PDF attachment.

While OnPatient allows direct communication with your physician, **communication to your physician should be used to clarify existing treatment plans or provide minor status updates to your Doctor.** Doctors are focused on in office patient care and replies via OnPatient may be delayed several business days or longer if the physician is out of office. Please call the clinic at 425-423-0878 with any urgent requests. New health concerns require a patient appointment, available by calling the clinic or online by emailing us at Appointments@SpecialtyNaturalMedicine.com or via our website at <https://www.specialtynaturalmedicine.com/appointments/>

At this time, we do not allow scheduling appointments via OnPatient.

OnPatient is not appropriate to introduce new issues or concerns. OnPatient is not monitored for urgent health concerns. If you are experiencing a medical emergency, please call 911 and seek immediate medical attention. An on call Doctor is available after hours for urgent medical concerns by following the after hours prompt on our outgoing voicemail.

By electronically signing below, I acknowledge that I have been provided ample opportunity to read this form, or that it has been read to me. I understand the above limitations to OnPatient and will adhere to the appropriate use of the tool.

Specialty Natural Medicine Inc PC

*8423 Mukilteo Speedway Suite 101
Mukilteo WA 98275
425 423 0878
specialtynaturalmedicine.com*